

## **Updating Your Contact Information With Kinecta** Step-By-Step Instructions



Log into online banking at **kinecta.org**.



After logging in, select **Account Options** from the main navigation menu and **Change Address/Phone**. Note: You may be asked to verify your identity using a one-time PIN or answer a challenge question for security purposes. This code will be used to authenticate the device you are using; do not share this code with anyone. Kinecta will never request this code for account authentication purposes.





Add or update your phone number(s) and/or address on the **Change Address/Phone** page. Click **Update** on the bottom of the screen.

Address:				
				Foreign Address
Address Line 2				
Sity:	State:		Zip:	
LONG BEACH	California	~	90805	
Phone Numbers Control your destiny. Tell us how yo	rd like us to contact you.			
Control your destiny. Tell us how yo Mobile: Home:	rd like us to contact you.	2 Allow Mobile calls/texts 2 Allow Mobile calls/texts		
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Review the changes on the confirmation screen and click **OK**.

Confirmation	Х
You're almost done! Click OK to make the following changes to your profile: Mobile Phone:	
OK Can	cel

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Next, if needed update your email by selecting **Account Options** from the main navigation menu and **Change Email**. <u>Note: You may be asked to verify</u> your identity using a one-time PIN for <u>security purposes</u>. This code will be used to authenticate the device you are using; do not share this code with anyone. Kinecta will never request this code for account authentication purposes.

M I HEL	P LAST LOGIN: OCT 25, 20	023 06:08 PM 🛛 🕞 LOG OUT
rts Loan Application	Account Options	Member Support
Open New Account Digital Invest	Change Address/Phone	e ation More
	FAQ	
	Change User ID	
	Change Password	
	Change Email	<b>=</b> ?
	Change Security Inform	nation

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Add or update your email address on the Change Email page.

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An email will be sent to you to confirm the new address. You will receive a message in online banking directing you to follow the instructions in the email.





Navigate to your email inbox, locate the email, and click on the link provided to confirm your email. You will see a new message informing you the email address change was successful.

If you have another browser with an online banking session open, you may need to log out and log back in to see the change.